

**From Department of Campus Life
End-of-Year Report for Academic Year 2017-2018
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New Student Orientation

Review of General Accomplishments/Events:

From CAS Orientation Programs (OP) must facilitate the transition of new students into the institution; prepare students for the institution's educational opportunities and student responsibilities; initiate the integration of new students into the intellectual, cultural, and social climate of the institution; and support the parents, partners, guardians, and children of the new student. OP should design and facilitate opportunities for new students to meet their peers and begin forming new relationships.

The mission of Oregon Tech's NSO is to empower incoming students by providing opportunities and experiences which are designed to:

- Connect with their fellow students
- Equip new students with resources and areas of support
- Facilitate transition and foster success in collaboration with other campus departments
- Integrate students with the campus and Klamath Falls communities

Fall NSO provides a Welcome Week experience which both prepares students to be successful at Oregon Tech and promotes getting connected with the campus community as quickly as possible. This year, nearly 55 students volunteered during fall NSO events and collectively donated close to 800 hours of service to the university.

Increases in resources, programs, events, activities and participation over last year:

The NSO Team structure and teamwork was the primary focus this year. We expanded to 9 members, 1 student lead, and 1 advisor (from 5 members and 1 advisor) which impacted the workload on the member tremendously. In addition to training the team on event planning and management, we spent the first month learning about each other, personality types, communication and conflict styles, and developing a strong team bond. The team was invited to attend all of the Summer Fun Series events which provided a casual environment to get to know each other. This had a huge impact on the team's ability to work together and know what to expect from each other in the most stressful of circumstances. NSO training also included Informational Interviews with student support service departments. This enabled the team to speak to the resources available with ease and connect new students to those with personal experience. We saw great results during the week of NSO and will continue to structure training in a similar fashion.

Quiet Room

Challenges:

As in years past, it was difficult to track attendance at each event. This year, we collected attendance at every event and provided training on the card swipe system at the Volunteer Training. Our numbers still do not reflect the entire group in attendance, so we will continue to seek ways to improve our data.

The volunteer force is essential to the success of the NSO Program. We held a one-day training on the Monday before NSO. This training will continue to be restructured to better equip the volunteers for their specific duties throughout the week. The volunteer handbook wasn't printed in full this year and was

distributed electronically. Although there was a single copy available at each event, we found that despite the large printing cost, the hard copy version was more helpful in gaining the most effective volunteer effort. Included in each manual were all event layouts, schedules, necessary equipment lists, maps, and anything else required to run the event if, on the small chance, no NSO team members could be present. This allowed our volunteers to be as informed as possible while not requiring the direct assistance of any staff members. In turn, these faithful leaders were seen leading events, coordinating logistics, and serving at check-in at every single event.

Areas Identified for Growth:

Recommendations for the future of NSO were discussed in a debrief meeting with the student team and were also provided by the Campus Life department, and student volunteers. The following changes have been identified as areas of improvement:

- The larger team size greatly improved the team's ability to manage the event, but we found that there was not enough work for the members during the preparation months. We will continue to change the team size until we find the best solution.

Event List:

Date	Event Name	Attendance
September 16	Team Meet & Greet Mixer with TOP & Flight School	35
September 20	Movie Night	68
September 21	Check In	225
	Parent Orientation with Dave Coleman	N/A
	Welcome Program & Group Photo	196
	Quiet Room	N/A
	HOORAY! Mixer with Dave Coleman	222
	Dinner	222
	Making Relationships Matter with Dave Coleman	124
	Student Programs Open House	122
	Owl Nighter Game Night	149
	Hike to the "O"	59
September 22	Quiet Room	N/A
	Breakfast	143
	College Basics	127
	C.L. Lindsay Alcohol & the Law	127
	C.L. Lindsay Sex & the Law	127
	ISHC Lunch	306
	Men's Soccer Game & Hype Squad	140
	College Health & Safety Panel	45
	Blue Zones: Passion & A Purpose Workshop	36
	SSC: Breakfast Club for Dinner	129
	Women's Volleyball Game & Hype Squad	176
	Major Panel Breakout Sessions	58
	Fred Meyer Takeover	551
September 23	Arts on the Flyway Festival	105
	Field Day (Pick up sports)	46
	Light Up the Night* Party at the YMCA Fairview	122
September 24	Early Bird Super Club Sign Up & Brunch	197
	Day of Color & Closing Ceremonies	51