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|--|-----------------|--------------|-----------------|
| <b>RETENTION</b> Phone: 541.885.1646 Email: <a href="mailto:KeepingU@oit.edu">KeepingU@oit.edu</a>               |                 |              |                 |
| Interim Director of Retention  | Deanne Pandozzi | 541-881.5266 | 102 Boivin Hall |
| Research Analyst II  | Vacant          | 541-885-1645 | 102 Boivin Hall |
| <b>The ROCK</b> Phone: 541.851.5266 Email: <a href="mailto:ROCK@oit.edu">ROCK@oit.edu</a>                        |                 |              |                 |
| Coordinator  | Deanne Pandozzi | 541-851-5266 | 102 Boivin Hall |
| Academic Specialist  | Lindsey Davis   | 541-851-5267 | 102 Boivin Hall |
| Interim Program Coordinator/Academic Specialist  | Brandon Held    | 541-885-1901 | 102 Boivin Hall |
| Retention Coordinator/Academic Specialist  | Corey Murphy    | 541-885-1704 | 102 Boivin Hall |
| <b>Owl2Owl/Esports</b> Phone: 541.885.1704 Email: <a href="mailto:corey.murphy@oit.edu">corey.murphy@oit.edu</a> |                 |              |                 |
| Retention Coordinator - Texting  | Corey Murphy    | 541-885-1704 | 102 Boivin Hall |

| If you need to know about:   | Primary         | Secondary                                     |
|--|-----------------|---|
| <b>ROCK (first-year students direct from high school)</b>  |                 |   |
| <ul style="list-style-type: none"> <li>Learning strategies and academic support for first-year students</li> </ul>                                   | Deanne Pandozzi | Lindsey Davis<br>Brandon Held<br>Corey Murphy |
| <ul style="list-style-type: none"> <li>Students unable to register for whatever reason in their first year</li> </ul>                                | Deanne Pandozzi | Lindsey Davis<br>Brandon Held<br>Corey Murphy |
| <ul style="list-style-type: none"> <li>Students without faculty advisor assigned</li> </ul>  | Deanne Pandozzi | Lindsey Davis<br>Brandon Held<br>Corey Murphy |
| <ul style="list-style-type: none"> <li>Students preparing for first term at OT</li> </ul>  | Deanne Pandozzi | Lindsey Davis<br>Brandon Held<br>Corey Murphy |
| <ul style="list-style-type: none"> <li>Students with multiple issues and unsure of campus resources</li> </ul>                                       | Deanne Pandozzi | Lindsey Davis<br>Brandon Held<br>Corey Murphy |
| <ul style="list-style-type: none"> <li>Students having difficulty contacting/communicating with faculty advisor or other campus personnel</li> </ul> | Deanne Pandozzi | Lindsey Davis<br>Brandon Held<br>Corey Murphy |
| <ul style="list-style-type: none"> <li>Students needing help navigating processes and understanding their responsibilities</li> </ul>                | Deanne Pandozzi | Lindsey Davis<br>Brandon Held<br>Corey Murphy |
| <b>Owl2Owl (transfer &amp; returning students)</b>   |                 |   |
| <ul style="list-style-type: none"> <li>Learning strategies and academic support</li> </ul>   | Corey Murphy    | Deanne Pandozzi                               |
| <ul style="list-style-type: none"> <li>Registering students that have holds or other obstacles</li> </ul>  | Corey Murphy    | Deanne Pandozzi                               |
| <ul style="list-style-type: none"> <li>The texting program with returning students</li> </ul>  | Corey Murphy    |   |
| <ul style="list-style-type: none"> <li>Students transferring in during breaks and having difficulty contacting faculty</li> </ul>                    | Corey Murphy    | Deanne Pandozzi                               |
| <b>Miscellaneous</b>   |                 |   |
| <ul style="list-style-type: none"> <li>Students transferring during breaks &amp; unable to contact faculty</li> </ul>                                | Corey Murphy    | Deanne Pandozzi                               |
| <ul style="list-style-type: none"> <li>Retention data and FAST reports</li> </ul>  | Corey Murphy    |   |
| <ul style="list-style-type: none"> <li>Early Alert System in TechWEB</li> </ul>  | Corey Murphy    |   |
| <ul style="list-style-type: none"> <li>Esports</li> </ul>  | Corey Murphy    |   |
| <ul style="list-style-type: none"> <li>Registration campaigns (banners, tv ads, texting, etc.)</li> </ul>  | Corey Murphy    |   |